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| APPLICATION NO. | FI | LING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO | |
|----------------------|------|-----------------|----------------------|-------------------------|-----------------|--|
| 10/749,364 | | 12/31/2003 | Michael Landwehr | 5760-14400 | 760-14400 1164 | |
| 35690 | 7590 | 07/14/2006 | | EXAM | EXAMINER | |
| MEYERTO 700 LAVAC | | OD, KIVLIN, KOV | IQBAL, NADEEM | | | |
| AUSTIN, T | - | . 800 | | ART UNIT | PAPER NUMBER | |
| | | | | 2114 | | |
| | | | | DATE MAILED: 07/14/2006 | | |

Please find below and/or attached an Office communication concerning this application or proceeding.

| | Application No. | Applicant(s) | | | | | | |
|--|--|--|-------------|--|--|--|--|--|
| Office Action Commence | 10/749,364 | LANDWEHR ET | AL. | | | | | |
| Office Action Summary | Examiner | Art Unit | | | | | | |
| | Nadeem Iqbal | 2114 | | | | | | |
| The MAILING DATE of this communication app Period for Reply | ears on the cover sheet v | vith the correspondence a | ddress | | | | | |
| A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DA - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period w - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b). | ATE OF THIS COMMUN 86(a). In no event, however, may a rill apply and will expire SIX (6) MC cause the application to become A | ICATION. Treply be timely filed WITHS from the mailing date of this ABANDONED (35 U.S.C. § 133). | , . | | | | | |
| Status | | | | | | | | |
| 1)⊠ Responsive to communication(s) filed on 29 Ja | nuary 2006 | | | | | | | |
| , , | action is non-final. | | | | | | | |
| · · · · · · · · · · · · · · · · · · · | Since this application is in condition for allowance except for formal matters, prosecution as to the merits is | | | | | | | |
| closed in accordance with the practice under E | • | * * | io monto io | | | | | |
| Disposition of Claims | ,, | , | | | | | | |
| 4) Claim(s) is/are pending in the application | n | | | | | | | |
| 4a) Of the above claim(s) is/are withdraw | | | | | | | | |
| 5)⊠ Claim(s) <u>14-29</u> is/are allowed. | m nom consideration. | | | | | | | |
| 6) Claim(s) <u>1-13</u> is/are rejected. | | | | | | | | |
| • | Claim(s) is/are rejected. Claim(s) is/are objected to. | | | | | | | |
| 8) Claim(s) are subject to restriction and/or | election requirement | | | | | | | |
| | cicolon requirement. | | | | | | | |
| Application Papers | | | | | | | | |
| 9) The specification is objected to by the Examiner | | | | | | | | |
| 10) The drawing(s) filed on is/are: a) acce | · | • | | | | | | |
| Applicant may not request that any objection to the o | | * * | | | | | | |
| Replacement drawing sheet(s) including the correcti | | | | | | | | |
| 11) The oath or declaration is objected to by the Exa | aminer. Note the attache | ed Office Action or form P | TO-152. | | | | | |
| Priority under 35 U.S.C. § 119 | | | | | | | | |
| 12) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of: | priority under 35 U.S.C. | § 119(a)-(d) or (f). | | | | | | |
| Certified copies of the priority documents | have been received. | | | | | | | |
| Certified copies of the priority documents | have been received in A | Application No | | | | | | |
| Copies of the certified copies of the priori | ity documents have beer | n received in this Nationa | l Stage | | | | | |
| application from the International Bureau | | | | | | | | |
| * See the attached detailed Office action for a list of | of the certified copies no | t received. | | | | | | |
| | | | | | | | | |
| Attachment(s) | | | | | | | | |
| Notice of References Cited (PTO-892) | | Summary (PTO-413) | | | | | | |
| 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08) | | (s)/Mail Date Informal Patent Application (PT | O-152) | | | | | |
| Paper No(s)/Mail Date <u>Aug 22, 2005</u> . | 6) | | • | | | | | |

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DETAILED ACTION

Claim Rejections - 35 USC § 102

(e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.

- 1. Claims 1-13 are rejected under 35 U.S.C. 102(e) as being anticipated by Fraenkel et al., (U.S. Patent number 6738933).
- 2. As per claims 1, 9, Fraenkel teaches (col. 3, lines 63-65) that the performance data is monitored in real time to check for any user defined alert conditions and when such an alert condition is detected, a notification message may be sent. He thus teaches limitations pertain to detecting a performance problem in a computer system. He also teaches (col. 4, lines 64-66) a root cause analysis (RCA) system that automatically analyzes performance data collected by agents to locate performance degradations. He thus teaches limitations pertain to identifying a root cause of the performance problems. As per improving the performance of the computer system by implementing a solution to the root cause of the performance problem and verifying that the solution to the root cause problem has improved. He teaches (col. 46, lines 9-12) that the RCA system analyses the collected performance data automatically and when certain types of serer resources are determined by such analyses to be the source of a performance problem, a corrective action is automatically performed.
- 3. As per claims 2 & 10, With reference to collecting performance metrics for the one or more applications tiers. He teaches (col. 35, lines 61-63
- 4. As per claims 3 & 11, With reference to drilling down into performance metrics collected for the one or more application tiers. He teaches (col. 34, lines 39-42) that the RCA system

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allows users to quickly and efficiently drill down to determine the likely root cause or source of a performance problem.

- 5. As per claims 4 & 12, He also teaches as stated by claim 1 above detecting the performance problem (col. 3, lines 63-65), identifying the root cause problem (col. 4, lines 64-66) and improving the performance of the computer system (col. 46, lines 9-12).
- 6. As per claims 5 & 13, Fraenkel substantially teaches the claimed invention as disclosed related to claim 1 above. He also teaches (col. 2, lines 47-49) that his invention provides a software system and method for monitoring the post-deployment operation. He also teaches (col. 3, lines 63-65) that the performance data is monitored in real time to check for any user defined alert conditions and when such an alert condition is detected, a notification message may be sent. He thus teaches limitations pertain to detecting a performance problem in a computer system. He also teaches (col. 4, lines 64-66) a root cause analysis (RCA) system that automatically analyzes performance data collected by agents to locate performance degradations. He thus teaches limitations pertain to identifying a root cause of the performance problems. As per improving the performance of the computer system by implementing a solution to the root cause of the performance problem and verifying that the solution to the root cause problem has improved. He teaches (col. 46, lines 9-12) that the RCA system analyses the collected performance data automatically and when certain types of serer resources are determined by such analyses to be the source of a performance problem, a corrective action is automatically performed.

Allowable Subject Matter

7. Claims 14-29 are allowed.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Nadeem Iqbal whose telephone number is (571)-272-3659. The examiner can normally be reached on M-F (8:00-5:30) First Friday Off.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Scott Baderman can be reached on (571)-272-3644. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

Nadeem Iqbal Primary Examiner

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